

72 Hour Community Hospital Notification Rule

Cincinnati VA Transfer Center: (513) 475-6250

During a medical emergency, Veterans should immediately seek care at the nearest medical facility. A medical emergency is an injury, illness or symptom so severe that without immediate treatment, you believe your life or health is in danger. Veterans **do not** need to check with VA before calling for an ambulance or going to an emergency department.

After you access emergent community health care, the VA needs to be notified right away (or maximum within 72 hours). When you do this, we can continue to coordinate and address any care *issues or needs for you*. Plus, this *how your Cincinnati VA PACT Team knows about care that you receive emergently at another facility*. We can then address your stay, your follow up, and your upcoming needs.

In addition, the 72-hour hospital notification is the first step in requesting that the VA pays for your community hospital stay. This applies to both an emergency room visit and inpatient community hospital admissions. If the 72 Hour Community Hospital notification is not placed, those bills may be sent directly to you.

The community hospital, emergency room, you or your family can make this notification to the Cincinnati VA. The department to contact is the Cincinnati VA Transfer Center at (513) 475-6250. The QR code below will connect you with more information.

When you call, this is the information that Cincinnati VAMC needs:

- Name of the community hospital
- City of the community hospital
- Time and date of check in to the community hospital
- Why you were there
- Emergency room only or if the Veteran was admitted to the community hospital
- Discharge time and date and where the Veteran went. For example: home or rehab.

If a voicemail is left, please leave a name of the caller and a call back number.

For additional information, please visit:

https://www.va.gov/COMMUNITYCARE/programs/veterans/Emergency_Care.asp



VA Emergency Care/72 Hour
Notification Information